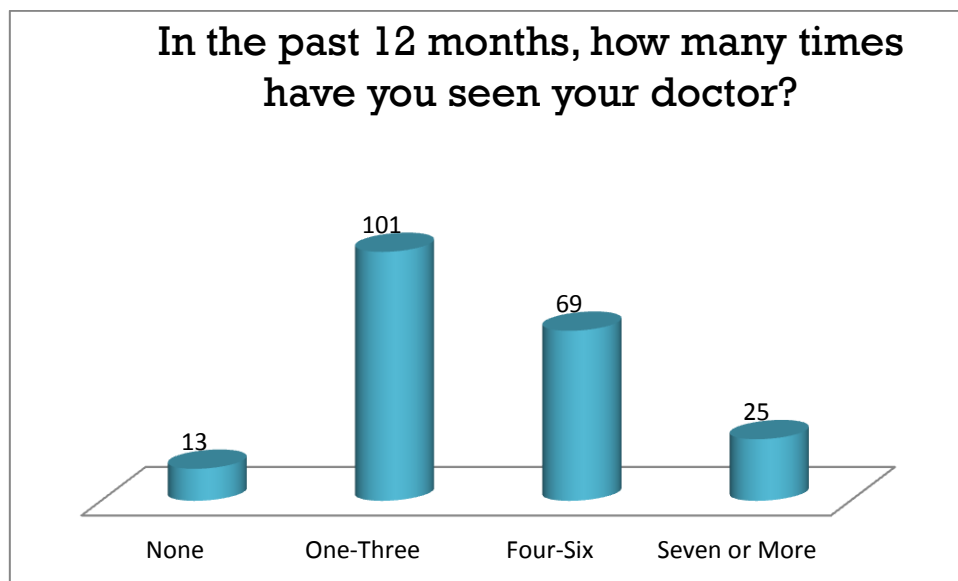
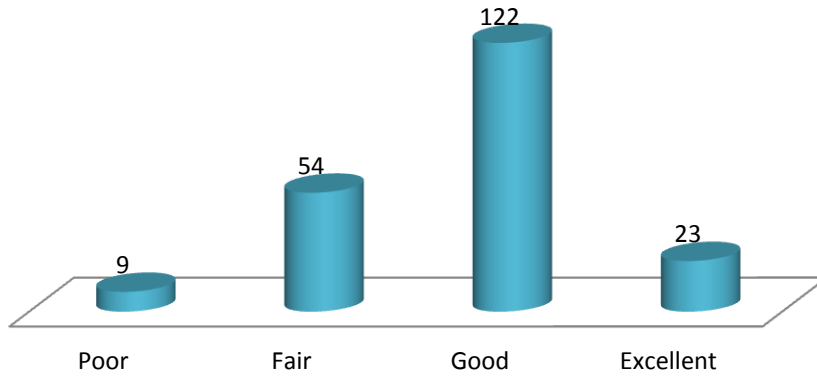


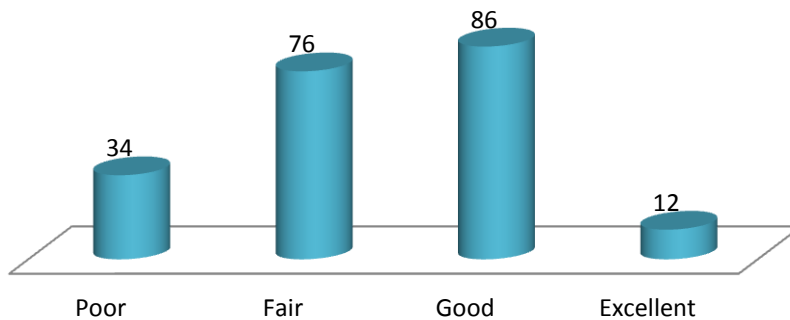
General Practice Assessment Questionnaire Results



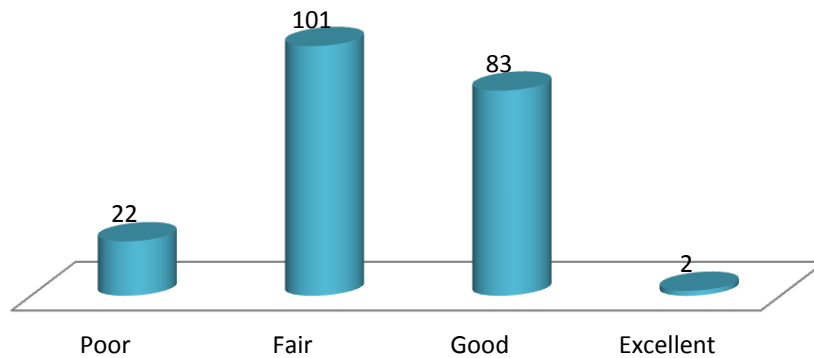
How do you rate the opening and closing hours of your practice?



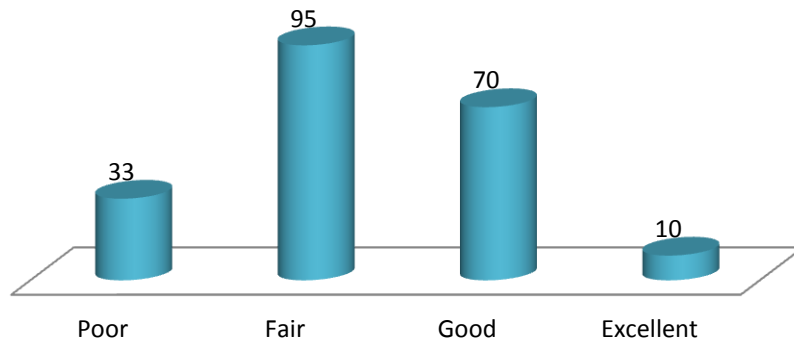
If you need to see a GP urgently, what is the likelihood of being seen the same day?



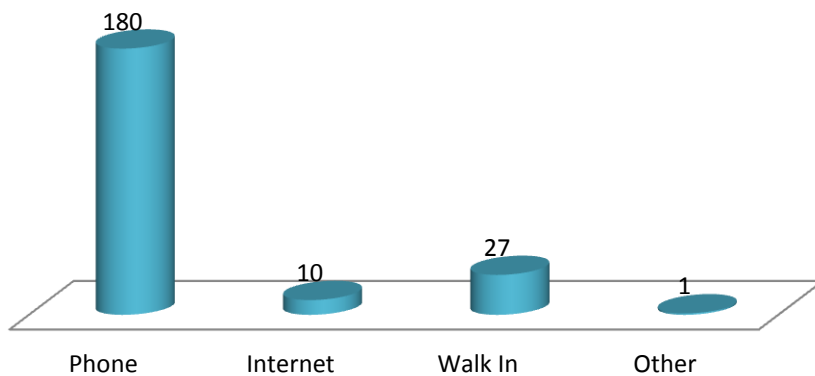
How do you rate your usual waiting time for a consultation?



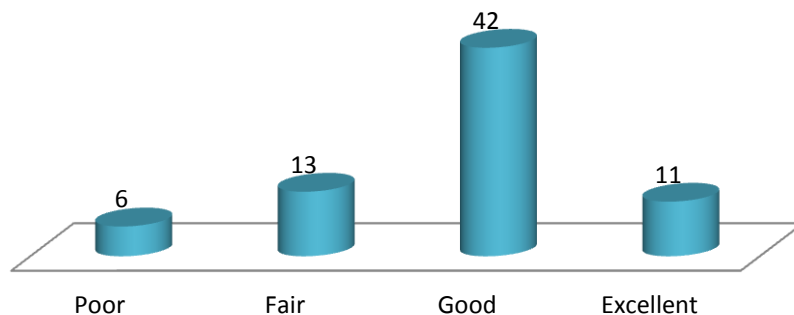
When phoning your practice how would you rate the ability to get through to a receptionist?



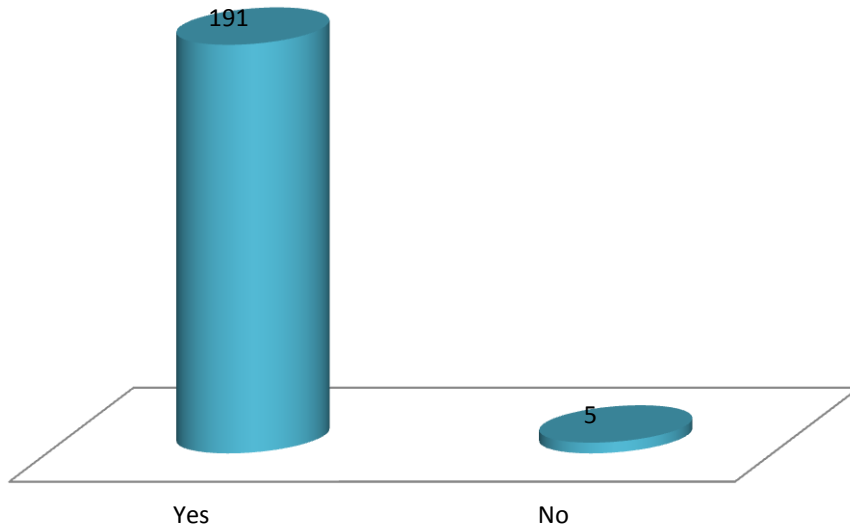
How do you usually make contact with your practice?



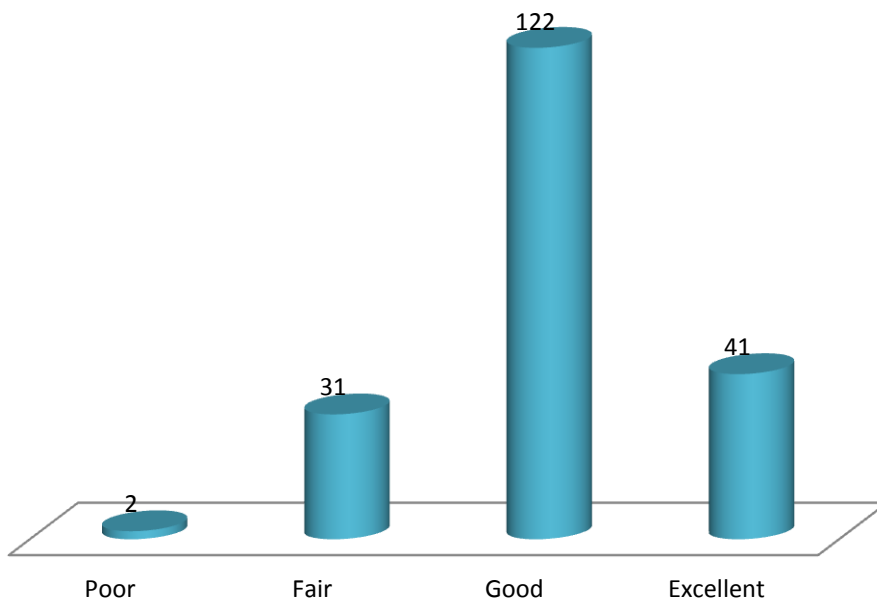
How would you rate your experiences contacting the practice via the internet?



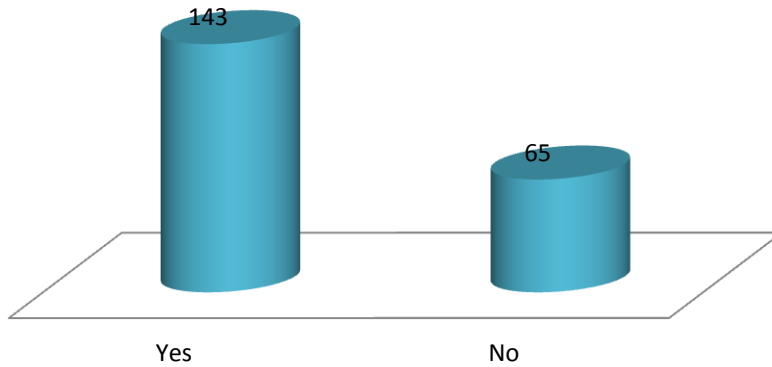
When contacting the practice for prescriptions/queries, do you feel you were listened to and helped?



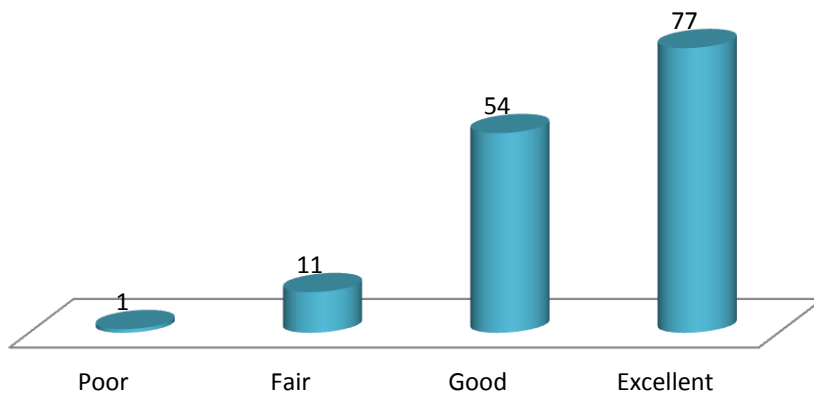
How would you rate the efficiency in which your prescription/query was dealt with?



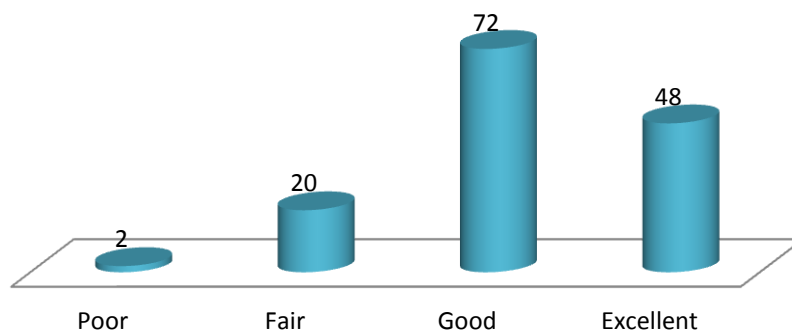
Have you seen a nurse from your practice in the last 12 months?



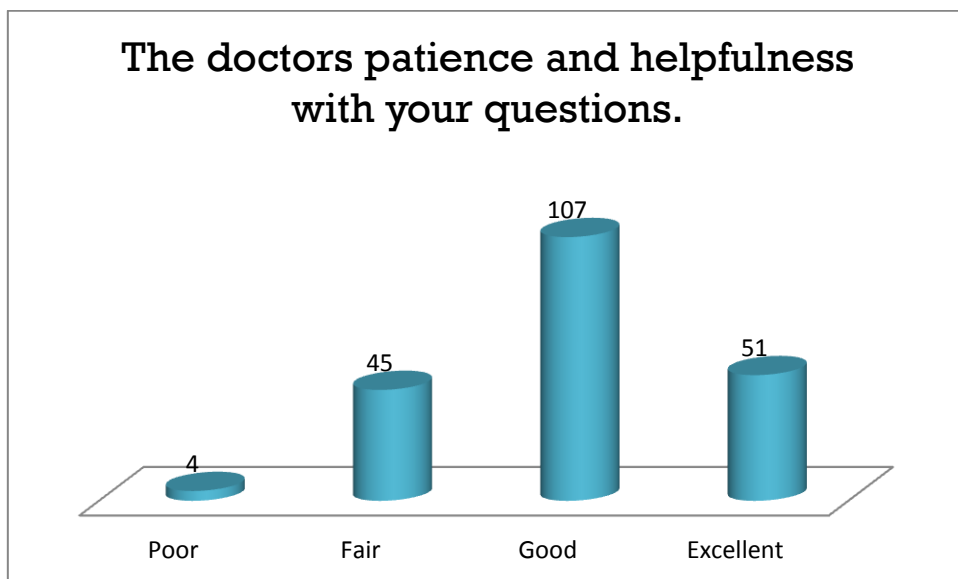
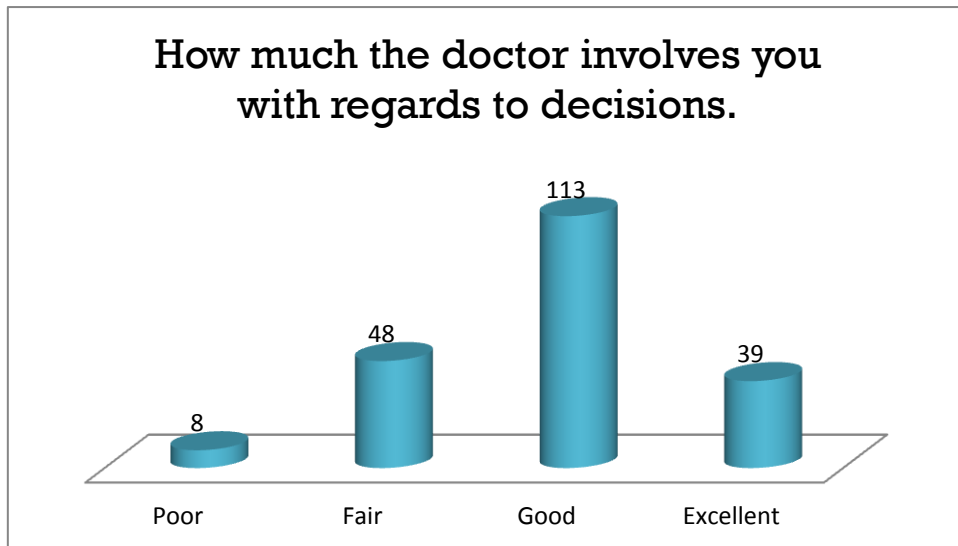
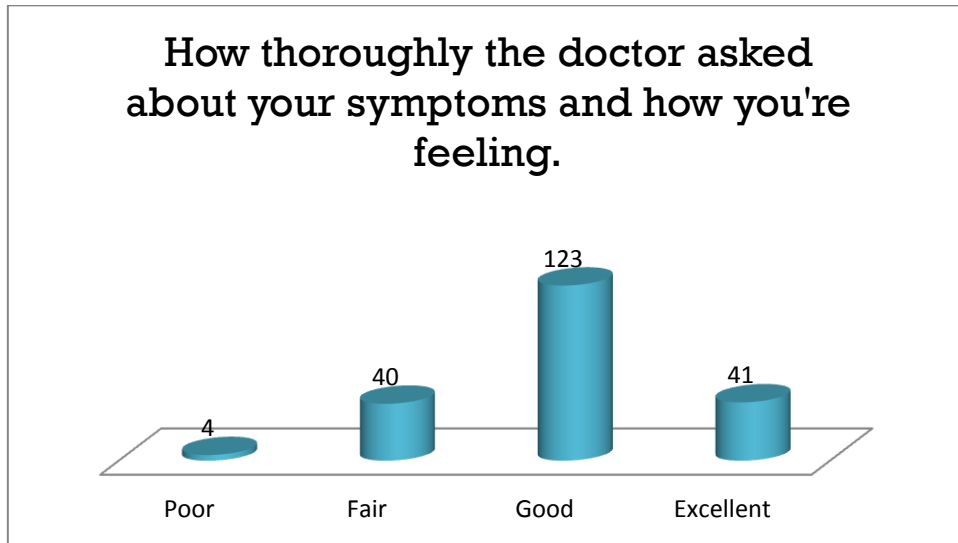
If yes to Q11, how would you rate the quality of care they provide?

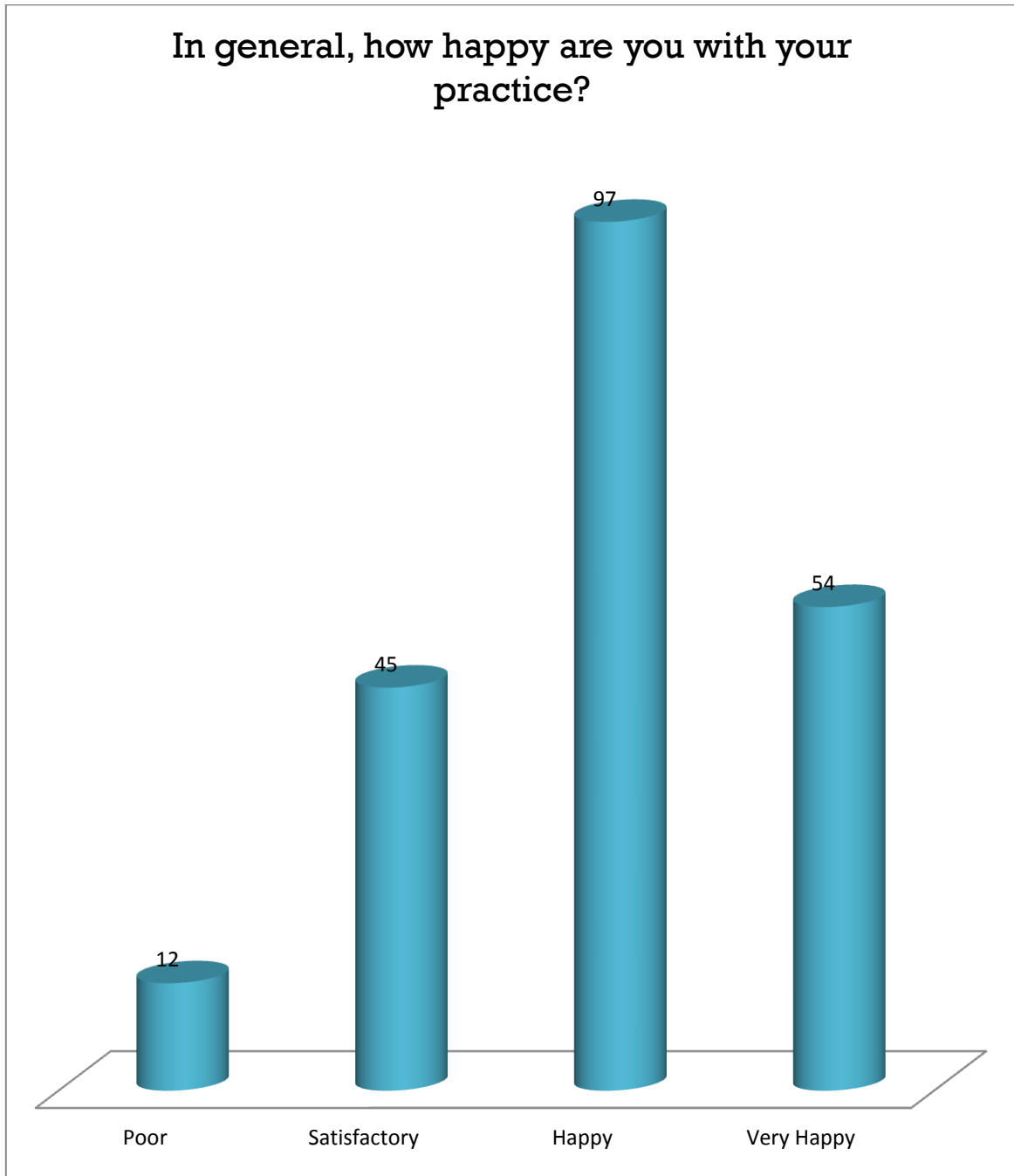


How well they explain your health problems or any medication you need.



With Regards to your usual doctor, how do you rate the following?





Thank you very much for your participation, the results were based on 208 questionnaires handed out by the Patient Participation Group – PPG.