**Notes of Angel Lane PPG virtual Meeting. Tuesday 5th January 2021**

1. Everyone welcomed to the meeting.
2. **Present:** Alison Southgate, Margaret Easter, Raj Samtani, Terry Moore,

 Wendy Barron, Sue Leslie, Phil and June Milne. Dr Linn joined us after another

 meeting

1. **Apologies,** Marian is still unable to join us because of her commitments
2. **Minutes of Meeting :** 13th October 2020 were agreed and signed.
3. **Matters Arising:** None
4. **Treasurers Report** £779.15. Alison will send statement to Phil which shows the £100 sponsorship money for Raj, the total is therefore £350.50.
5. **Surgery News/Covid 19:**

Surgery very, very busy but coping well. 4 Receptionists have been recruited. 1 will not be staying therefore another 1 will be recruited. This enables 4 to be on phones at all times which is very helpful. The phone lines have been changed to fibre which is much more reliable and provides more out going lines which helps with on line consultations. Waiting times have also improved. There has been no change in the number of Drs.

 **Covid.** Very little notice was given for the first round of vaccinations so surgery had

 to deal with getting over 80 yr old patients to the Stansted surgery asap. It was not

 possible to target any particularly vulnerable group because of need to respond

 quickly but to date that first group have had their 1st jab and are receiving their 2nd

 ones at present.(975 patients from 5 surgeries)

 The Astra Zeneca vaccine is now on stream. Surgery have had confirmation that 100

 Care Home staff will receive these.

 Alison asked us to get the word out to as many patients as possible to let the

 surgery have a mobile number if they have one as they may send a text message to

 alert people to phone and book an appointment for their jab. Otherwise the surgery

 will send out letters which takes more time.

 Raj had a number of questions which Alison suggested would be better dealt with

 personally. She would phone him.

 The Stansted surgery is working very well for the vaccination programme but it may

 be possible for Angel Lane to administer the next lot of vaccines which are easier

 to store. The surgery has enough fridge capacity for storage.

 Wendy made us aware that UCT is working to enable patients to get to Stansted for

 vaccinations. The office is available 9am to 1pm Monday to Friday. Normally there is

 a £10 joining fee but she is not sure that this applies at the moment.

 The Surgery are now receiving testing kits so that all staff can be tested twice

 weekly.

 Anyone entering the premises has their temperature taken. Wrist is most accurate.

 Phil reported that the Avocet Ward at Saffron Walden Hospital has been cleared to

 become an overflow ward for Covid patients.

 The question was asked if many patients had refused the vaccination. Alison said a

 few but not many.

1. **A.O.B.**

Wendy thanked Alison and Peter for the Christmas presents received by us all which had not been necessary as we had not done much this year. Everyone agreed.

Raj said he had looked back at records for the surgery which suggests that after 5 years we still have problems with phone lines. Stansted in comparison took 1 minute to answer. He suggests we review our messages which are too long and also suggested that Dr.Linn should consider putting a personal message on.

Margaret said that generally all surgeries are experiencing difficulties with phones.

1. **Date of Next Virtual Meeting.**

 Tuesday 2nd March 2021. 2pm  **Alison sort out joining invitations.**