**Notes of Angel Lane PPG virtual Meeting. Tuesday 18th March 2022**

1. June welcomed everyone to the meeting and Terry thanked for setting up the Zoom link.
2. **Present:** Alison Southgate, Dr. Linn, Margaret Easter, Terry Moore,

Wendy Barron, Raj Samtani, June and Phil Milne

1. **Apologies,** Marian, Sue
2. **Minutes of Meeting:**  18th January were agreed and signed.
3. **Matters Arising:** None
4. **Treasurers Report** Bal.£301.20p had been this until the Health Care Monitor servicing had been carried out at a cost of £306. As a result, there are no funds available. It was suggested by June that we hold a Name the Teddy competition. She showed 3 Teddies that she has available. It was agreed that Alison provide three lists of twenty different names and the cost would be £1 a go.

The lists will be housed at Reception and the dispensary.

Wendy suggested we hold a guess the weight of the Christmas Cake competition at

the appropriate time.

1. **Surgery News/Covid Update/Flu**

Alison reported that there had been no changes in staffing. No changes in staff

**Covid.** Surgery is struggling a little as there has been a number of Covid cases within the staff and a local Care Home. Isolation still applies. Masks are therefore being worn by all staff still and also the reason for the front doors still being closed and access via intercom. Some patients disagree but it is necessary to be very careful. Patients are of course invited to come and wait in the waiting room .

It is anticipated that the booster jabs for the over 75’s will be available in April, probably at Stansted and also the 5-11 year olds. There may be some at the Angel Lane Surgery but plans have not been finalised yet.

Notification will be done via the website, text message and phone calls.

**Flu Jabs.** The Flu jabs have been ordered for Autumn but there is no information as

yet. It is not anticipated at this stage that the Flu Jab and Covid will be given

together. Alison will provide some suggested dates for the Flu Clinics.

At this stage it is not sure how these will be organised and whether PPG can be

involved.

Raj said there was a long wait 2 months ago for blood tests and wondered if this was

still the case. Alison said there were currently appointments available for the following week so didn’t think this was still a problem.

Raj also said how helpful Dr Hackett had been. He also asked about updates of the

PPG section on the website as it appeared to be very out of date. Alison said she would check to ensure it was up to date and relevant.

Wendy reported that a patient has been very upset after ringing on Monday at 8am

for an appointment to be told at 9am having held on all that time that she should

ring at 8am the following morning as there were no appointments left for today, in a rather abrupt manner. Alison explained that Mondays are always very busy. Unfortunately demand often outstrips supply, so appointments have to be prioritised according to clinical need. Once all the appointments for that day have gone, if it is not an emergency for that day, then the patient will be asked to call back the following day if they cannot wait for a pre-bookable appointment. There were around 20 patients who urgently needed an appointment for that day on that particular Monday and all got triaged by the duty doctor and seen/spoken to accordingly. All the GP’s had extra patients on the end of their appointment lists. Alison will address with reception the fact that they were spoken to abruptly by reception staff. Margaret also reported that she had been told about

abruptness of receptionists. Alison apologised and said she would look into this.

**AOB. 1)**Following on from the previous meeting when Dr Linn had expressed his concerns over the rise in patient population due to the new houses and the difficulty in getting a firm WECCG response, Wendy had come across a document from April 2019 which said that the Kier Site on the left hand side of Stortford Road was due to come up for outline planning permission and it contained information regarding Angel Lane Surgery and John Tasker House Surgery. Terry offered to email the document to everyone so that the details could be studied. It appears that the plans for a new medical centre had been scrapped in favour of extending the present 2 surgeries. Dr Linn and Alison noted this and will be aware of this during discussin s with WECCG.

Dunmow Town Council can’t make the decision but Uttlesford can. Any arguments would be referred to Westminster. It was thought a petition may be needed.

2) Margaret asked what the procedure was for notifying a change of address in terms of GP practice and hospitals. Alison said the practice should be informed and this will be changed on the NHS spine and this should then filter through to the hospital/s but that you can change your address directly with the hospital too to speed up the process.

**Date of Next Meeting.**  Tuesday 7th June 2022. 2pm by Zoom which will be organised by Terry