**Notes of Angel Lane PPG Virtual Meeting. Tuesday 17th January**

1. June welcomed everyone to the meeting. Terry was thanked for organising the Zoom for us.
2. **Present:** Alison Southgate (Joined later due to another meeting) Wendy Barron, Margaret Easter, Raj Samtani, Paul Bryant, June and Phil Milne.
3. **Apologies.** Dr Linn,Marian, Sue, Terry
4. **Minutes of Meeting :**  Minutes of 13th November 2022 were agreed and signed.
5. **Matters Arising:** None. All would be covered under agenda.
6. **Treasurers Report.** Phil reported that the balance still stood at £819.20p. He anticipated that £300 would be required by February 2023 to service the Health Monitor machine. The question was asked as to how often the Health Monitor machine is used and it was felt it was used a lot and very easily. Alison reported that she is looking into the purchase of a new wheelchair as agreed. The money from the Teddy Raffle will be given to Phil, it was approximately £30. A project for this years fund raising has still to be identified by Alison. It was suggested that the PPG organise an Easter Fund Raising Project consisting of an Easter Egg Raffle and Cake Stall. The raffle could take place on Thursday and Friday mornings, 9 -11am, in Waiting Room, manned by PPG members to avoid over burdening the reception staff. The surgery has a card reader which Alison will ask Peter if it can be used to avoid handling money. Final details will be decided at the next meeting.
7. **Surgery News.** Alison reported that as a result of the Strep A outbreak and coupled with annual leave the surgery had been overwhelmed by demands over the Christmas Period. They operated a triage system with Alison and Sarah dealing with all appointment calls. It was very hard but it worked. It also meant that reception staff were not subject to nasty remarks by patients.

The extended access requested by the Government is now in place from 8am-8pm on Mondays to Saturday. We are therefore fulfilling the request from the Government.

A new Dr will be starting in February part time. Dr Pilat. There are 2 new paramedics Danielle and Georgia employed by the Primary Care Network dealing with minor ailments etc and working in house.

The reception team are quite short staffed due to recruitment issues which is quite difficult therefore surgery is looking into different ways of working to improve it.

There are complaints about phone system despite staff doing their best. The new system has not been installed as the price went up and final approval for funding is awaited from the ICB.

Covid. There are no boosters at Surgery but available at Pharmacies for over 50’s and

clinically vulnerable.

Flu. The surgery still has jabs for over 65’s. There will be another campaign soon.

Under 65’s available at pharmacies. Uptake has not been particularly good this year.

Alison was asked if the growing population in the area was having an effect on the

Surgery. She reported that the surgery was coping at the moment but they are in

communication with the ICB regarding new premises etc. It is going slow but positively.

**AOB.**

Raj asked if a card reader would be difficult and would there be any difficulties for the Surgery if they used it at the raffle. Alison said she thought it would be ok but would need to discuss with Dr Linn.

Margaret asked if the advertising board on the shelter could be removed as it had been there a long time. Alison agreed. Raj wondered if this could be an advertising space which could raise us some money. Alison will look into this.

June wondered if it might be an idea to have more members on the Committee as Marian and Sue were unable to join meetings as a result of their commitments. Everyone felt it would be good to get some younger members on board. PPG members to suggest names to Alison and she and Peter would follow up if

appropriate

June asked about the winter Newsletter. Unfortunately it had not been published. June and Phil will do a spring one and send to Alison for inclusion of the Bank Holidays etc

Wendy asked if the process of collecting prescriptions from the dispensary

window was working during the cold winter weather. Alison said there were no problems, the system was working well and if there was a problem that meant the patient had to wait a while they would be invited to wait in the waiting room.

**Date of Next Meeting.** The question was asked if we should meet at the surgery but

Alison felt that we should continue with Zoom at present as it was easier for everyone.

The next meeting will be on Tuesday 28th February and Terry will be asked to set the

Zoom link up.